

eduBITES GmbH — Verzeichnis der Unterauftragnehmer / List of Subprocessors

Stand / As of: 11.05.2026 | eduBITES GmbH, Leipziger Straße 126, 10117 Berlin

1. Product Subprocessors (eduBITES Platform)

Unterauftragnehmer / Subprocessor	Zweck / Purpose	Standort / Location	Transfermechanismus / Transfer Mechanism
Amazon Web Services (AWS)	Infrastructure, Storage, DNS	EU	—
Anthropic (Claude)	AI Support Agent	USA	EU-US DPF
AssemblyAI	Speech-to-Text Transcription	USA	EU-US DPF
ElevenLabs	Voice Synthesis, Text to Speech	USA	EU-US DPF
Fresh Desk (Freshworks)	Knowledge Base for Customer Support	USA	EU-US DPF
Google Gemini (Google Cloud)	AI Embeddings, Chat	USA	EU-US DPF
Google Workspace	Business Administration	EU	—
HeyGen	Avatar Video Generation	USA	EU-US DPF
i18nexus	Localization	USA	EU-US DPF
Microsoft Azure	LLM (GPT-4o), Speech to Text, Text to Speech	DE	—
Monday.com	CRM, Project Management, Client Support	EU	—
OpenAI	Generative AI	USA	EU-US DPF
Render	Backend Hosting	USA	EU-US DPF
Replicate	AI Image & Video Generation (Flux, Kling)	USA	EU-US DPF
SendGrid (Twilio)	Transactional Email	USA	EU-US DPF
Sentry	Error Tracking & Monitoring	USA	EU-US DPF
Sonix	Content Transcription	USA	EU-US DPF
Supabase	Database, Authentication, File Storage	USA	EU-US DPF
Vercel	Frontend Hosting	USA	EU-US DPF

2. eduBITES Content Agency Subprocessors

Unterauftragnehmer / Subprocessor	Zweck / Purpose	Standort / Location	Transfermechanismus / Transfer Mechanism
Articulate 360	Content Production	USA	EU-US DPF
D-ID	Synthetic Media	USA	EU-US DPF
Elai.io	Avatar and Synthetic Media Production	USA	EU-US DPF
ElevenLabs	Voice Cloning and Synthetic Media Production	USA	EU-US DPF

Unterauftragnehmer / Subprocessor	Zweck / Purpose	Standort / Location	Transfermechanismus / Transfer Mechanism
Google Workspace	Business Administration	EU	—
Mailchimp (Intuit)	Newsletters	USA	EU-US DPF
Mentimeter	Polls	EU	—
Microsoft Office 365	Client Communication	EU	—
Miro	Internal / External Collaboration Tool	EU	—
Monday.com	CRM, Project Management, Client Support	EU	—
Notion	Customer Knowledge Base	USA	EU-US DPF
OpenAI	Generative AI	USA	EU-US DPF
PandaDoc	Contracting Services	EU	—
Shorthand	Content Production	USA	EU-US DPF
Slack (Salesforce)	Client Support Services	EU	—
Sonix	Content Transcription	USA	EU-US DPF
Synthesia	Avatar and Synthetic Media Production	UK	UK Adequacy Decision
TAIA Translations LTD	Content Translation	UK	UK Adequacy Decision
Typeform	Content and Project Management	EU	—
WordPress (Automattic)	Contact Forms	EU	—
Zapier	Content Production and Processing	USA	EU-US DPF
Zoom	Customer Communication	USA	EU-US DPF
VideoAsk (Typeform)	Content Tool	USA	EU-US DPF

Hinweise / Notes

- EU/EEA/DE: Kein Drittlandtransfer erforderlich. / No third-country transfer required.
- USA (EU-US DPF): Transfer auf Grundlage des EU-US Data Privacy Framework (Angemessenheitsbeschluss der EU-Kommission vom 10.07.2023).
- UK: Transfer auf Grundlage des Angemessenheitsbeschlusses der EU-Kommission vom 28.06.2021.
- Ergänzend werden mit allen Unterauftragnehmern Standardvertragsklauseln (SCCs) gemäß Art. 46 Abs. 2 lit. c DSGVO vereinbart, soweit verfügbar.
- Aktuelle Liste: <https://edubites.com/subprocessors/>